

# WBD Okta Sign-In Help

WBD Okta is an on-demand service that allows you to easily sign in to all the applications Warner Bros. Discovery uses through a single login.

Once you sign in you can either go to the application directly or land on the application dashboard from where you can launch your application. Simply, click the application's corresponding icon and each application opens in a new browser window or tab and you are automatically logged-in. Multifactor authentication may be required.

### Table of Contents

## Frequently Asked Questions

What should I do if I forget my password?

What should I do if I could not reset my password using Forgot password link?

What should I do if I cannot loain at all and don't know how to proceed?

### FREQUENTLY ASKED QUESTIONS

### Q: What should I do if I forget my password?

A: Click the "Forgot Password" link on the Signin Page and follow the instructions on screen to reset your password.

#### Q: What should I do if I could not reset my password using Forgot password link?

A: Click the "Reset Account" link on the Signin Page and follow the instructions on screen to reset your password. This option can be tried if "Forgot Password" failed to resolve the login issue.

#### Q: What should I do if I cannot login at all and don't know how to proceed?

A: If the login issue is still unresolved even after trying "Reset Account", please reach out to the any administrator of the application you are trying to access.